

# Accessibility Statement for MasterCraft Home Services

MasterCraft Home Services Inc. is committed to ensuring digital accessibility for people with disabilities. We are continually improving the user experience for everyone, and applying the relevant accessibility standards.

## Measures to support accessibility

MasterCraft Home Services Inc. takes the following measures to ensure accessibility of MasterCraft Home Services:

- Appoint an accessibility officer and/or ombudsperson.
- Provide continual accessibility training for our staff.
- Accessibility Officer: Chris Fuller

## Conformance status

The [Web Content Accessibility Guidelines \(WCAG\)](#) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. MasterCraft Home Services is fully conformant with WCAG 2.0 level AA. Fully conformant means that the content fully conforms to the accessibility standard without any exceptions.

## Additional accessibility considerations

Although our goal is WCAG 2.1 Level AA conformance, some content found on this website may only be WCAG 2.0 Level AA compliant.

## Feedback

We welcome your feedback on the accessibility of MasterCraft Home Services. Please let us know if you encounter accessibility barriers on MasterCraft Home Services:

- Phone: 1 (949) 342-5658
  - E-mail: [contact@mastercrafthomeservices.com](mailto:contact@mastercrafthomeservices.com)
  - Postal address: 315 Claremont Ave, Long Beach, CA 90803
  - Contact form available via our website
- Instagram: @mastercraft.home.services

We try to respond to feedback within 5 business days.

## Technical specifications

Accessibility of MasterCraft Home Services relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- Web Accessibility tools and guidelines provided by [www.wix.com/accessibility](http://www.wix.com/accessibility)

These technologies are relied upon for conformance with the accessibility standards used.

## Limitations and alternatives

Despite our best efforts to ensure accessibility of MasterCraft Home Services, there may be some limitations. Below is a description of known limitations, and potential solutions. Please contact us if you observe an issue not listed below.

Known limitations for MasterCraft Home Services:

1. **Comments from users:** There are many situations in which limitations to accessibility can occur because we may not be able ensure instant accessibility of user-generated content. We cannot ensure the quality of contributions. We monitor user comments and typically repair issues within 10 business days. Please report via any contact method listed in this document if you encounter any issue.

## Assessment approach

MasterCraft Home Services Inc. assessed the accessibility of MasterCraft Home Services by the following approaches:

- Self-evaluation

## Other evidence

Other related evidence for MasterCraft Home Services is available at:

- [www.wix.com/accessibility](http://www.wix.com/accessibility)

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This statement was created on 20 September 2020 using the [W3C Accessibility Statement Generator Tool](#).